Hotel management in the Cloud

protel Air

Product information
protel Air

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The sky is the limit ...

The concept behind protel Air? Simple! Advanced software delivered via an internet browser saves valuable time. Time spent maintaining a costly IT-infrastructure locally, for example.

protel Air is a comprehensive hotel management solution that reliably supports all areas of front office work, irrespective of the scale of operations.

Thanks to the cloud, the range of traditional functionalities are improved and updated behind the scenes, guaranteeing a robust and finely tuned toolset for the demanding professional.

Benefits

- Powerful: your business on all platforms
- Dependable: outstanding CRS functionality
- Massively scalable: suitable for thousands of rooms /users
- Reliable: Zero downtime during system updates
- Unified: multi-site platform for stationary and mobile usage
- Efficient: designed for maximum performance
- User-friendly: beautiful and fully interactive user interface
- Sustainable: latest technologies
- Independent: Windows, Mac OS, iOS, Android
- Interactive: seamless integration of third-party applications
- Safe: data stored in secure data center
- Convenient: full protel support 24/7

... just use it!

When it comes to protel Cloud solutions you will profit from protel’s 20 years of experience in developing protel hotel management systems, supported by the constant cooperation with our many regular clients and business partners located in over 80 countries around the globe.

protel Air will give you unlimited access to the toolbox of an experienced provider. As a result, a broad spectrum of interfaces is also available for protel Air. Our interfaces connect the Cloud software with the other systems used in your hotel, from your telephone and POS systems, to your booking portals.

And of course you will be able to use our mobile solutions and hotel apps for protel Air.
In the multi-functional room plan you can book rooms for single guests or a group, change reservations and directly access all guest data. Even a guest moving from one room to another no longer means additional work for you: protel Air will automatically change all relevant details such as room status, invoicing and availability.

### protel Air Profiles

- All guest information and specific guest wishes at your fingertips
- Clear overview through tabs for easy access to address and contact data
- Personal service by entering notes and adding guest codes
- Allocation of VIP codes in the guest profile (longstay, regular guest, VIP)
- Private, businesses- and other profiles

The clearly structured tabs of the protel Air guest profile allow easy and fast access to address and contact data. They provide the reservation and invoice history of each guest, including graphs displaying generated revenue. Individual notes and keywords facilitate personal and individual guest service.
protel Air Reporting

- Various daily and manager reports
- Various filter options per report for a precise search
- Retrieval of reports either as PDF or Excel spreadsheet
- Cost-effective through Open Office connection, MS Word is not required
- Comfortable distribution of reports using the online Cloud storage tool "Dropbox"

protel Air Active Lists

- Content and appearance fully customizable
- Search by pre-defined filter criteria
- Show or hide columns
- Save all list settings
- Print or export as spreadsheet
- User defined lists
protel Air Booking

Optional add-ons

- Seamlessly integrated into the hotel’s website for direct entry
- Flavors for corporate, restaurant and MICE booking
- 100% seamlessly integrated functionality
- Eliminates publication of availability controls, rates and inventory
- Simplifies Web Booking across group inventory
- Shop-inspired user guidance to make booking a shopping-experience
- Up-selling of optional items (early arrival/late check-out, welcome pack...)
- Responsive Design: Optimal display on PCs, tablets, and smartphones

Cut from one cloth: individual room reservations, corporate booking, restaurant booking, MICE booking – seamlessly integrated, across all associated hotels.

With protel booking tools you put the power and convenience of online booking at your guests’ fingertips.

“Book Online” – This button should always be visible to the guest. And when he clicks it, things ought to happen quickly: Check availability, book room and other offers! protel Air’s online booking tools make sure that guests who want to book a room at your hotel can do that quickly.

protel booking tools such as the web booking engines WBE and MICE WBE open the door to the world of online direct sales and marketing to your company. The interface hub protel IDS connect offers a broad range of interfaces with Internet Distribution Systems (IDS), Online Travel Agencies (OTA) such as booking.com, hotels.com, etc.

Whether you directly or indirectly connect with certain sales channels or use a channel manager such as Cultuzz, all reservations will automatically be transferred to your protel Air hotel management, without you having to even lift a finger. The availabilities will then automatically be adjusted accordingly and taken into account for further enquiries.
When a guest checks out, his level of satisfaction will depend mostly on how well he feels he was cared for. With guest facing applications such as mobile apps, messaging systems or questionnaire tools, a hotel can specifically influence how a guest experiences and evaluates the hotel’s services.

**protel Air Apps**

Optional add-ons

**protel Air for iPad**

- use all classic front office functions on the iPad
- retrieve and edit current statistics during meetings
- check in guests in “on the fly”
- use the iPad as a “floating front desk” to flexibly manage peak seasons

**protel Housekeeping**

- Housekeeping list with information about room status, actual occupancy and guests
- For all things lost and found. Items are immediately shown in protel Air Front Office
- List of work orders with information the technician needs for his work.
Manage your hotel - we'll take care of the technology!

protel Air is hosted in a secure data center. Benefits: Additional hardware and installations in your hotel are unnecessary as the sole requirement is an Internet browser. Based on the latest technology, this easily scalable cloud application with its wide range of functionalities is the perfect solution for hotels who value flexibility, reliability, and security.

- All you need is an Internet browser: Access your PMS via any internet-ready device - including mobile devices.
- Regardless of the operating system your computer or mobile device runs on, protel Air is platform independent: Windows, Mac, Chrome OS, iOS or Android
- No specific hardware, no software installation, no maintenance on-premises required.

protel Air Tour

Free of charge and with a personal tour guide

Experience protel Air live!

Book a free tour of this powerful software, and see the areas that interest you most. See where the cloud can really make a huge difference to daily operations. Our protel Air customer service representative will introduce you to protel Air’s unique benefits - through the Internet, comfortably at your computer without having to install a program.

- Interested? Talk to a protel expert, and schedule a tour today.

Contact

If you would like to know more about protel Air, please do not hesitate to contact us! We’ll be more than happy to assist you!

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